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**February 4, 2026**

**Addendum No. 03**

**File Reference Number: RFP 2025 123**

**Title: Transit Planning and Scheduling Software Platform**

**RE: Clarifications/Questions**

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Please refer to the following information/clarifications:

**Item 1:** Section 41 prohibits accessing Personal Information from outside Canada. The Proponent utilizes a global support model where technical experts are located in secure facilities outside Canada and may require remote access to resolve critical system issues. Would such remote access for support and maintenance purposes be permitted, provided that the data remains hosted on servers within Canada?

**Answer:** Remote access for support and maintenance is permitted, provided that all data continues to be hosted on servers located within Canada.

This Addendum hereby forms part of the RFP.

Regards,

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